

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI
On this the 9th day of June 2020
C.G. No: 270/2019-20/ Tirupati Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao

Chairperson

Sri. Dr. R. Surendra Kumar

Independent Member

Between

M/s. ATC Telecom Infrastructure Pvt Ltd.,
K.B. Layout,
D.No.347/21,
Tirupati,
Chittoor- Dist

Complainant

AND

1. Assistant Executive Engineer/O/Tirupati-1
2. Deputy Executive Engineer/O/Tirupati 1
3. Executive Engineer/O/Tirupati Town

Respondents

ORDER

1. The case of the complainant is that they have obtained 900 service connections from APSPDCL. They are getting repeated capacitor charge every month though they have installed capacitors. Though respondents No. 1 and 2 admit that it is a wrong billing but not proposing for withdrawal and threatening to disconnect the service connection.
2. Respondents No.1,2 and 3 filed written submission jointly stating that Rs. 38,907/- imposed on the service No.5523400134694 from January'19 to January'20 was withdrawn in the month of February'2020 and credited to the account of consumer.
3. The authorized representative sent a mail stating that they have satisfied and requested to close the complaint.
4. In view of withdrawal of surcharge by the respondents and as consumer satisfied with the withdrawal of capacitor surcharge, accordingly the complaint is disposed off in favour of the complainant.

DESPATCHED

DATE

12/6

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order

. This order is passed on this, the day of 9th June 2020.

Sd/-
Independent Member

Sd/-
Chairperson

True Copy
11/06/2020
Member/Finance

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.